

# Horizontal Mug Press Guide



This guide is for blank sublimation mugs. Please refer to the listings with regards to the temperature & time requirements for other items. We recommend placing your mug press on a strong table or work surface. Once your mug press is in a suitable place to start you can plug the mains power into your heat press. If you have bad results, please refer to our troubleshooting section at the end of this Guide.

- Make sure you have your mug press in the raised position.
- Using the **ON / OFF** switch on the side switch it **ON**. The top numbers are for the actual temperature and the bottom is set temperature.
- Set the mug press to a suitable temperature (**170°C**) and time (**50 seconds** for Method A, **150 seconds** for Method B) and start the process.

## METHOD A:

- **When the temperature reaches 110°C**, put the mug with the paper into the mug press and push the handle forward. Set the timer to **50 seconds** but **do not press the red button yet.**

*TIP: When placing the mug in the press, you may want to tighten the screw/nut to make sure the mug mat wraps tightly around the mug but not so tight that it cannot move.*

- **When the temperature reaches 170°C**, press the red button to start the timer. The alarm will sound when the time set on the mug press is done!

*TIP: When the process has finished, don't peel the tape off just yet. Check whether the design has printed well. if some part has not printed well, put that part into the mug press again for another 20 seconds more or less depending on the print. If you still have unsatisfactory results, please refer to our troubleshooting section below.*

## METHOD B:

- **When the temperature reaches 170°C**, put the mug with the paper into the mug press and push the handle forward. Set the timer to **150 seconds** and press the red button to start the timer.

## Troubleshooting bad results:

If the design seems “blotchy” and faded, you may be using the wrong side of the sublimation paper. Please repeat the same process using the different side of a new sheet. If you are using the correct side of sublimation paper, please try increasing the temperature.

If the design seems completely off-colour and really poor quality, please make sure that you are using sublimation ink. If the paper is burnt onto the mug and is visible where there is no design, and/or if the area seems yellowish, please reduce the time setting.

If the print is tinted slightly one colour, please perform a nozzle check on your printer and clean the nozzles

If the design seems distorted and/or faded, please make sure that the paper is secured to the mug with heat resistant mug tape

**It is crucial that proper materials and methods are used.** If you are using some materials from us but using ink and paper from another supplier, you may need different settings. We recommend using our Sublimation ink and Paper which can be found on our ebay store along with our Mugs & Presses.

